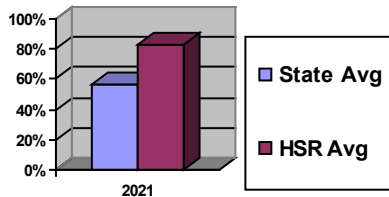


HUMAN SKILLS & RESOURCES

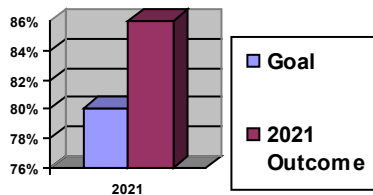
2021 OUTCOME MEASUREMENTS

Do HSR consumers show improvement in functioning?



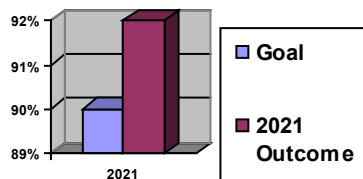
YES. HSR clients had a reduction of substance use that was 26% higher than other agencies in the State of Oklahoma (on average).

Are HSR counseling resources accessed easily by our clients?



YES. 86 % of consumers surveyed report that service hours and locations are convenient for them.

Are HSR consumers satisfied with the services received at HSR?



YES. 92% of consumers report they are satisfaction with services received at HSR.